SQSA ICE PROCEDURES

Ice "hotline" email: Use sqsaice@gmail.com for ice related questions, contract ice questions, cancellations, buy on requests, etc.

Sign in: ALL contracted and buy on skaters must sign in at *each* session in the binder by the hockey/announcer box. If you are contracting and your name is not on the list, let Page or Raleigh know ASAP. If you are buying on, write name on session sheet and put payment in envelope (important info on payments below).

Absences: If you are contracting and cannot make it to your contracted session:

- Email **sqsaice@gmail.com** that you cannot make it to contracted session(s). This is REQUIRED so we can effectively manage ice numbers and monitor attendance
- To switch a session for the same day: Email sqsaice@gmail.com to see if there is availability on a different session (same day) and to inform us that you will not be using your contracted session. A switch can ONLY be made for the SAME day. You may not switch an unused session to another day.
- Failure to notify SQSA that you are not using your contract ice time will result in a lower priority for contact ice sessions.

Buy Ons: If there is space on a session, we encourage buy ons:

- Email sqsaice@gmail.com to check availability
- Payment must be made the same day via:
 - 1. Cash or check placed in it the envelope in the sign in binder
 - 2. Venmo: @SOSAParade
 - 3. Zelle: found through email address sqsaice@gmail.com
 - 4. Your coach may leave a check by the end of the day and bill you

If payment not made by the end of the day, the skater will be billed for the session PLUS a \$5 service fee will be added. Buy on privileges are suspended until all payments are current.

Buy on rates effective 9/1/23:

1 hour Ice Session \$20.00
45 minute Ice Session \$18.00
30 Minute On Ice Class \$20.00
45 Minute On Ice Class \$27.00
30 Minute Off Ice Class \$15.00
Power Class \$12.00
Exhibition/Testing \$20.00

Non members add \$1.00 to above rates

Conflict with a competition: If your contracted time directly conflicts with a competition you are entered in, you may request make up sessions by completing the form here:

Contract Session Makeup